



LIMITED LIFETIME WARRANTY

Subject to the limitations and conditions set forth below, Mennie warrants the door panel to be free of manufacturing defects in material and workmanship from the date of its original installation, including thermal bowing and delamination. This warranty is offered to customers of MENNIE CANADA LTD. only, that is, to pre-assembly manufacturers, and not directly to the retailer or the consumer. The door slab or sidelite product shall be covered under warranty provided that the door has been installed correctly and that none of the exclusions below apply.

THIS WARRANTY IS NON TRANSFERABLE, and applies only to the original owner of the home. It will be satisfied indirectly between Mennie and their customer, the original door system manufacturer.

On-site inspection is required prior to commencing the warranty procedure. If the on-site inspection confirms the lack of a manufacturing defect, Mennie will charge back to customer \$100 for services/labour incurred plus out of province travel costs, if any. The warranty excludes any defects in the coating on the door, any glass inserts, hardware, or other accessories. Also excluded are defects resulting from the following; (1) improper use (2) improper installation (**REF: CSA A440.7 DOOR INSTALLATION GUIDELINES**); if the door is hung too tight, stressing out the slab within the opening or stress due to movement of the building or building components used and expansion / contraction of same (3) improper maintenance or failure to follow any applicable installation, care or maintenance instructions (4) any modifications to the door i.e. cut downs, trimming (5) if the frame is not installed square, level, and plumb and is affecting the doors performance in a negative manner (6) If foam PVC or composite jambs used in the system and are not well supported and shimmed adequately around the system causing movement and distortion of the frame (7) Any modification to, or installation of, hardware, locks, doorlites, or any other component must not cause any water infiltration or other damage to the door, nor alter the initial properties of the door (8) Any damage occurring as a result of a modification, drilling a hole, the installation of hardware or a doorlite, staining, painting or other components is not covered by this warranty (9) Any damage caused by exposure to excessive heat (e.g., a door installed behind an unventilated storm door and exposed to the sun, a fire, etc.) (10) exposure to fire, acid, chemicals or fumes (11) natural disasters or acts of God.

On a 79" door, Thermal Bowing of less than 1/8" or .125" or on a 95" door, Thermal Bowing of less than 1/4" or 0.25" along the full length vertically of the slab, at a temperature differential between outside and inside temperatures of 40 degrees centigrade, and any distortion that does not exceed the criteria set out in standards CAN/CGSB-82.5-M88 and AAMA/CSA/101/I.S.2/A440-05; Construction Performance Guidelines THIRD EDITION Effective January 1, 2013, <http://www.tarion.com/> Page 54 of 297; is considered normal and acceptable. To complete the warranty process, the defective slab(s) must be inspected and the defects verified by a representative of Mennie Canada prior to return of said unit.

THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTY, EXPRESSED OR IMPLIED, INCLUDING IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE AND MERCHANTABILITY. MOREOVER, IN NO EVENT WILL MENNIE BE LIABLE FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES.

If a defect occurs, Mennie, at its sole option, will furnish a replacement door, repair the door, or refund the original cost. **MENNIE'S MAXIMUM LIABILITY IS LIMITED TO THE AMOUNT OF THE ORIGINAL PURCHASE PRICE. No representative of Mennie or any other person has any authority whatsoever to assume for Mennie any other liability or responsibility in connection with the door warranted herein.**

If you have a warranty claim, please notify your Mennie Dealer so they can contact us and begin the process. You must include in the notice all of the following information:

1. Description of door, style, size and WG or SM
2. Name and address of purchasing company, name of installer, door location
3. Proof of sale
4. Detailed explanation of defect

MENNIE Canada Limited

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